

# BC 2025/2026 Instructor Goals

Please review these goals to prep and ensure you've completed all required trainings and assorted tasks. This will affect your status and pay for the next season.

- **V/BC Guest Service (20% of goal weighting)**
  - **GOAL** - The instructor demonstrates outstanding customer service by making a conscious effort to meet and greet all resort guests, effectively manage various types of lessons and acts as a role model for clients and coworkers alike.
  - **MEASURE** - Guest Service scoring.
  
- **V/BC Professional Performance (20% of goal weighting)**
  - **GOAL** - The Instructor embodies professionalism in Snowsports instruction by following the expectations set forth in the Ski and Snowboard School Instructor Handbook and the Beaver Creek Ski and Snowboard School Field Guide, contributing to a positive and productive work environment and taking responsibility for all functions of the job.
  - **MEASURE** - Management observation that expectations in the Ski and Snowboard School Instructor Handbook and the Beaver Creek Ski and Snowboard School Field Guide Policies and Procedures were demonstrated effectively. Currency with PSIA/AASI (or appropriate professional organization) and completion of paid training.
  
- **V/BC Safety (20% of goal weighting)**
  - **GOAL** - The instructor consistently demonstrates Safety of Self as a number one priority related to decision making and on-slope awareness.
  - **MEASURE** - Instructor decision making related to self-injury and guest incidents within lessons, and through safety observations.
  
- **V/BC Versatility (20% of goal weighting)**
  - **GOAL** - The instructor is willing to work in products or programs outside of their primary area, and in departments outside of the Ski and Snowboard School as business needs shift.
  - **MEASURE** - Daily observations from management team.
  
- **V/BC Work Commitment (20% of goal weighting)**
  - **GOAL** - The instructor works proactively with their management team to support the school's business needs. The instructor is willing to adjust commitments as the business needs shift.
  - **MEASURE** - Meet the days and hours requirements for your school, work proactively with your management team to support your school's business needs, meet benefit hour requirements to maintain status and work with your scheduling supervisor to ensure timely and proper scheduling.